

ELIZA BOLES

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Education

Wayne State University

Detroit, MI

Master of Library and Information Science; April 2014

University of Tennessee

Knoxville, TN

Juris Doctorate; May 2010

Tusculum College

Greeneville, TN

Bachelor of Arts, English and Journalism; May 2007

Professional Library Experience

University of Tennessee College of Law

Assistant Professor/Digital Resources & Services Librarian

Knoxville, TN; August 1, 2016- Present

Provide a wide range of library services to the community across public and technical services department including but not limited to: providing scheduled and unscheduled reference services to patrons, serving as a faculty research liaison, supervising one to two student research assistants as part of the Faculty Research Assistance program, creating LibGuides for faculty and student use, serving as admin on all digital products and databases including the library's ILS, marketing and promoting digital resources to students and faculty, overseeing the library's outreach initiatives to students and the creation of a faculty scholarship repository and scholarship promotion program.

Lincoln Memorial University Duncan School of Law

Digital Resources Librarian

Knoxville, TN; January 2016- July 2016

Taught one-hour training sessions for students on digital resources within the library collection including Lexis OverDrive. Prepared lesson plans for Legal Research I and Advanced Legal Research courses to be taught in the 2016-2017 school year. Selected, implemented and maintained digital resources for the law library. Provided traditional and virtual reference and bibliographic services to students and faculty. Served as systems administrator for the Library's Integrated Library System. Monitored authentication processes for library patrons. Managed virtual reference technologies.

Walters State Community College
Reference and Emerging Technologies Librarian
Morristown, TN; June 2015- December 2015

Assisted students, faculty and community members with reference questions.
Provided bibliographic instruction and technical support as needed. Created and maintained LibGuides on such topics as Basic Legal Research and History 101.

Herndon, Coleman, Brading & McKee
Knowledge Management Associate,
Johnson City, TN; October 2013- February 2015

Collected and organized documents for use in large-scale medical malpractice litigation. Designed system for organization that allowed for easy access to relevant documents. Reviewed, summarized and highlighted pieces of evidence gathered from these documents.

Courses Taught

University of Tennessee College of Law
Law Practice Technology
Spring 2018, Spring 2019, Spring 2020, Spring 2021, Spring 2023

University of Tennessee College of Law
Advanced Legal Research
Fall 2019

University of Tennessee College of Law
Legal Research I/II
Spring 2017, Fall 2017, Fall 2018

Service to the Profession

American Association of Law Libraries

- AALL Leadership Academy Fellow 2018
- New Product Award Jury
 - Member, 2016-2017, 2018-2019
 - Vice Chair 2019-2020
 - Chair 2020-2021
- LexisNexis Research Grant Jury member, 2017-2018
- Research and Instructional Services SIS
 - Chair, Online Training Committee 2018-2019
 - Member, Marketing and Outreach Committee 2017-2019
- Professional Engagement Growth and Advancement SIS
 - Co-Chair, Social Committee 2018-2019
 - Chair, Social Committee 2020-2022
 - “So You Think You Wanna” Education Series Committee 2021-2022

- Academic Libraries SIS
 - Social Media Committee 2017-2018
- Legal Innovation & Technology SIS
 - Vice-Chair/Chair-Elect, Education Committee 2022-2024
 - Member, Membership Committee

Southeastern Chapter of the American Association of Law Libraries

- Community Service Committee
 - Member, 2020-2022 (Appointed through 2023)
 - Chair-Elect, 2023-2024
- Newsletter and Publication Committee
 - Chair, 2018-2019
 - Member, 2017-2018
- Programming Committee
 - Member, 2016-2017, 2019-2020
- Lucille Eliot Scholarship Recipient 2017

Service to the College, University and Community

- External Communications Committee, UT Law Library, 2022-2024
 - Chair 2023-2024
- Assessment Committee, UT College of Law, 2022-2023
- Admissions Committee, Master of Legal Studies, UT College of Law, 2020-2023
- Academic Success Committee, UT College of Law, 2017-2022
 - Organizer and Instructor, VOLLAW Pre-Orientation Program Committee UT College of Law, 2016-2023
- Faculty Senate, University of Tennessee, 2018- 2021
 - Law Caucus Chair, 2019
 - Member, Benefits and Compensation Committee, 2019-2020
 - Alternate College of Law Representative, 2017-2018
- Big Orange Family Endowment Campaign Committee, 2017-2021
- Innovation Committee UT College of Law, 2016-2019
- Student Conduct Review Board, University of Tennessee, 2017-2019
- Technology Team, UT Law Library, 2016-2018
 - Team Lead 2016-2018
- Library Outreach Committee, UT Law Library, 2016-2021
 - Chair 2017-2020
- Collections Management Committee, UT Law Library, 2016-2019

Publications

- *Promoting Technological Competency through Microlearning and Incentivization*, 20 ST. THOMAS LAW JOURNAL __ (forthcoming).
- *Chapter 18: Maintaining Confidence in the Face of Rejection: The Millennial Job Market*. MILLENNIAL LEADERSHIP IN LIBRARIES (Hein Publishing 2018).
- *Integrated Library Systems: What are Your Options?*, 38.3 COMPUTERS IN LIBRARIES (April 2018) (Co-written with Carol Collins).

Continuing Legal Education Presentations

- *Competitive Intelligence Research*, Southeastern Tennessee Lawyers' Association for Women (May 2023).
- *Ethical Implications of Law Practice Technology*, Southeastern Tennessee Lawyers' Association for Women (Dec. 2022).
- *Free and Low Cost Legal Research*, Southeastern Tennessee Lawyers' Association for Women (Apr. 2021).
- *Online Legal Research, Google Scholar, MS Office and Other Technological Skills in Legal Practice*, National Business Institute (Dec. 2019).
- *Legal Research Refresher*, University of Tennessee (Nov. 2018).
- *Getting the Most out of Free and Low-Cost Research Tools*, University of Tennessee (Nov. 2016).
- *Best Apps, Tools and Tricks for the Mobile Attorney*, National Business Institute (Oct. 2016).

Presentations in Service of the Profession of Librarianship

- *Microlearning Technology Competencies through Interdepartmental Partnerships*, St. Thomas Law Journal Symposium: A Roadmap for Law School Modernity: Teaching Technology Competence (Nov. 2022).
- *Law Librarians Are Tech Experts (Whether We Know It or Not)*, SEAALL Conference (Mar. 2021) (Co-presented with Rebecca Kite); AALL Webinar Series (Invited participation in encore presentation) (Nov. 2021).
- *“So You Think You Wanna Get Promoted?”* Organizer and Moderator, PEGA-SIS (Nov. 2021).
- *Tech Talks: Nearpod, Teaching the Teachers Conference* (Dec. 2020) (Co-presented with Rebecca Kite).
- *AALL 2018 Recap: 25 Free Technologies for Law Libraries: Second Edition*, AALL Annual Meeting (July 2018) (Co-presented with Avery Le).
- *Effective Educational Technology Products for VARK Learning Styles*, AALL Annual Meeting (July 2017) (Co-presented with Emma Babler).
- *Best Practices: Website Usability Surveys*, SEAALL Conference (Apr. 2017).
- *Cool Tools Café- LibWizard Suite*, AALL Annual Meeting (July 2016).
- *Microlearning Legal Research*, CALI Conference (June 2016).
- *Practice-Ready Panel: A Professionalism Series Event*, Organizer and Moderator, Lincoln Memorial University (Apr. 2016).